



Addiction & Mental Health Services | services de lutte contre les dépendances et de santé mentale  
Kingston Frontenac Lennox & Addington

## Memo

**Date** July 5, 2019 (Update to June 21<sup>st</sup> Memo)  
**To** AMHS-KFLA Partners  
**From** Karen Berti, Supervisor  
**Subject** Transformation Update #7

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As previously shared, over 100 partner meetings have been held to explore opportunities and inform our future state design. As it is important to me that AMHS-KFLA staff are also fully engaged in shaping how opportunities are implemented, the Agency is going to take more time with our transformation plan.

Over the next twelve weeks we will be focusing on internal staff engagement on program and service review and co-design, in addition to welcoming staff and supporting their orientation to the Agency.

As some of you may be aware, I am making changes to our corporate structure in support of establishing the form that will best serve the function of the Agency now and into the future. I look forward to sharing more details on our revised corporate structure with you and will provide an early August partner update. This will take the place of any further weekly Friday memos in July.

Your support, patience and trust are important to me, our care team and the clients we serve. Our guiding principle for all changes being considered and implemented is that our transformation supports our clients first and foremost.

Please reach out to me directly if you have any questions, and a meeting with me can be coordinated through Debbie Jones, Acting Executive Assistant via [djones@amhs-kfla.ca](mailto:djones@amhs-kfla.ca) or 1-613-544-3554. For your reference to previous transformation updates and resources, all are accessible on the [partner page](#) of our website.

As a valued care partner, thank you for your support as we work to enhance clinical models of care across our region.