



Addiction & Mental Health Services | services de lutte contre les dépendances et de santé mentale  
Kingston Frontenac Lennox & Addington

**Position:** Case Manager, Comprehensive Integrated Housing Program  
**Required Shifts:** Days, Evenings, Overnights, Weekends  
**Vacancies:** 5  
**Job Status:** Permanent Full Time  
**Location:** Kingston

**Competition Reference:** 2019-28KFLA  
**Reports to:** Associate Director, Tertiary Care  
**Hourly Rate:** Pay Band 6  
\$28.47 - \$33.08  
**Union/Non-Union:** OPSEU Local 489

### Job Summary:

The Case Manager works as a member of an inter-professional team and is responsible for providing case management services to individuals with a serious mental illness who are living in the community in a 24/7 residential environment. This position works in close partnership with acute care hospitals and community service agencies to provide assessment, intervention, supportive counseling, service coordination and follow-up to adults, 16 years of age and older. All services are provided in accordance with the mission, vision, values and established protocols of the Agency.

### Minimum Qualifications:

- University Degree in a health related discipline and unrestricted registration with a regulatory body, as applicable
- Three years relevant experience providing services to individuals who live with a serious mental illness, preferably in a community setting
- Certification in First Aid and CPR an asset
- Applied Suicide Intervention Skills Training (ASIST) an asset
- Experience working within a case management model, preferred

### Knowledge, Skills and Abilities:

- Knowledge of and ability to apply discipline specific principles and practices to individuals who live with a serious mental illness, within a client-centred approach
- Demonstrated in-depth knowledge of mental health symptoms, issues, psychotropic medications and associated side effects
- Knowledge of issues related to addictions an asset
- Knowledge of and the ability to incorporate best-practices in community support for individuals living with a serious mental illness
- Demonstrated assessment and crisis intervention skills with broad knowledge of emergency mental health and crisis stabilization
- Demonstrated advanced clinical reasoning and decision-making skills
- Ability to effectively utilize community resources and supports to meet the needs of individuals
- Ability to work under pressure within a changing environment
- Working knowledge of the Health Care Consent Act, Mental Health Act, Personal Health Information Protection Act, and other relevant legislation
- Excellent communication and interpersonal skills in order to effectively engage community services and individuals, increasing awareness of services
- Well-developed problem-solving, prioritization and conflict resolution skills
- Ability to work autonomously as well as collaboratively in a multidisciplinary team environment
- Basic proficiency in computer skills; MS Office preferred
- Ability to work flexible hours, including weekends
- Must possess a valid Ontario Driver's License, have regular access to a reliable vehicle and provide proof of adequate vehicle insurance
- Required to provide a satisfactory criminal reference check (CRC) with Vulnerable Sector Screening prior to hire

*Please submit a resume and cover letter as one document only **quoting Competition Number 2019-28-KFLA***

**Email:** [amhs.careers@amhs-hpe.ca](mailto:amhs.careers@amhs-hpe.ca)

*AMHS-KFLA strives to be a diverse and inclusive workplace. We encourage applications from all candidates who would contribute to the diversity of our community enhance our ability to provide quality services to our clients.*

*We are committed to accessible employment practices. If you require an accommodation to fully participate in the recruitment and selection process, please inform Human Resources to discuss your individual accessibility needs.*